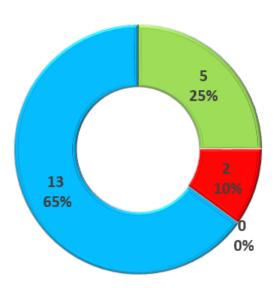


# **Performance Measures**

Appendix 1 - Cabinet – Corporate Level Measures -Quarter 1 (1st April - 30th June) - 2023/24



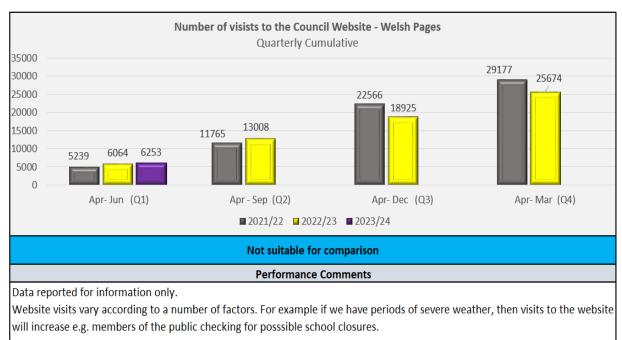
**Performance Measures Summary** 

Performance Key BRAG (Blue, Red, Amber, Green)

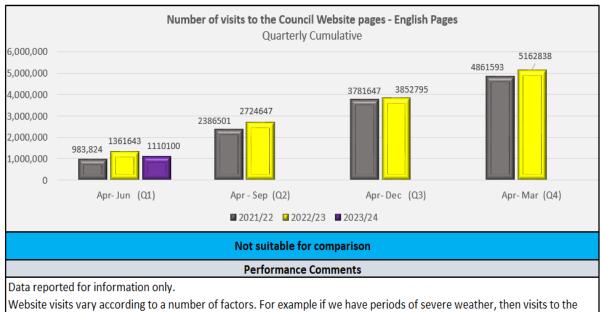


## Well Being Objective 2 - All communities are thriving and sustainable

1.



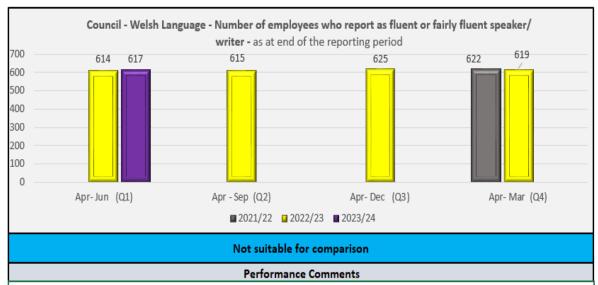
2.



website will increase e.g. members of the public checking for posssible school closures.

# <u>Well Being Objective 3</u> - Our local environment, culture and heritage can be enjoyed by future generations

#### 3.



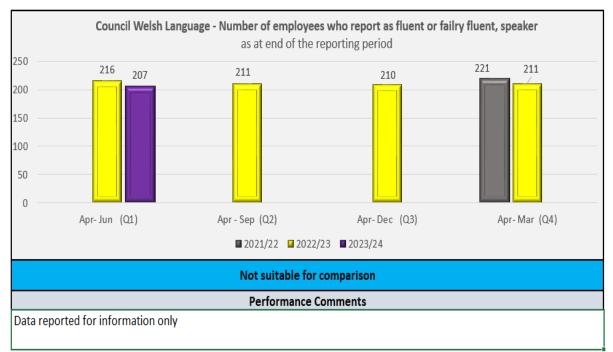
The Welsh Language Officers' Group continues to support the implementation of the Welsh Language Standards, review compliance of the Standards and promote and raise the profile of the Welsh language. As part of the action plan, the group continues to work to enhance the number of Welsh speaking employees through a number of initiatives.

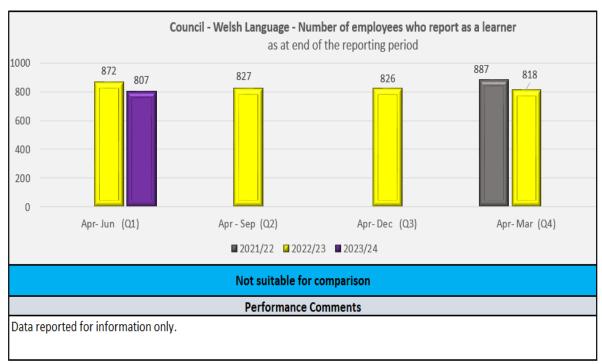
Examples include the creation of two Yammer groups - one to enable Welsh speakers to chat and provide peer support and another for all employees to access information, help and support as well as promotional material; publicising Welsh Language Rights Day; availability of language courses along with help and support for learners and those looking to increase confidence in using their language skills. Further information can be found in the Welsh Language Standards Annual Report 2022-2023 which is published on our website https://www.npt.gov.uk/30360

The Welsh Language Promotion Strategy has been revised during 2022/2023 with the aim to ensure that the Welsh language is visible in our communities and used by an increased number of people in their daily lives. To realise this the strategy focusses on three themes: to increase the numbers of Welsh speakers, to increase the use of Welsh and to create a favourable environment for these to happen. Working in partnership with our local laith Fforwm and local communities opportunities to learn, improve and use the language will be promoted to all in Neath Pot Talbot, particularly staff. The Strategy was adopted by Council on 12 July and is published on our website https://www.npt.gov.uk/30359

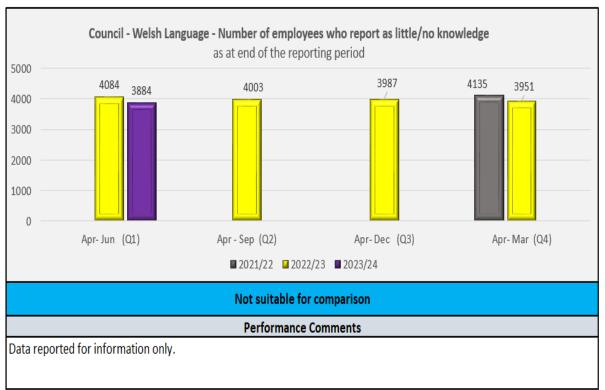
This performance comment covers the other Welsh Language measures below. This data is reported quarterly from 2022/23.

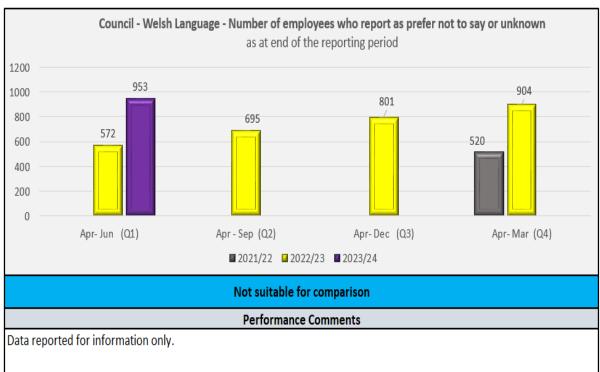




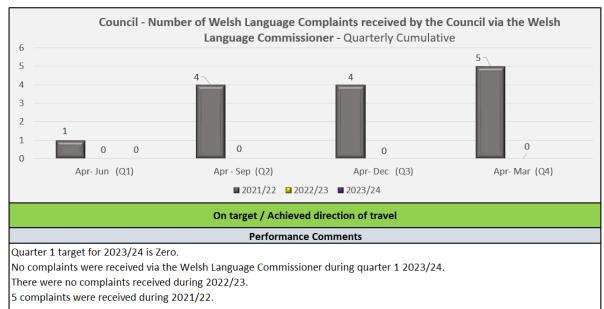




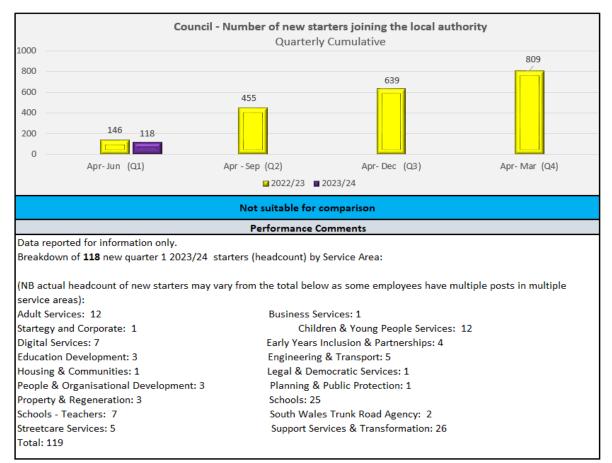


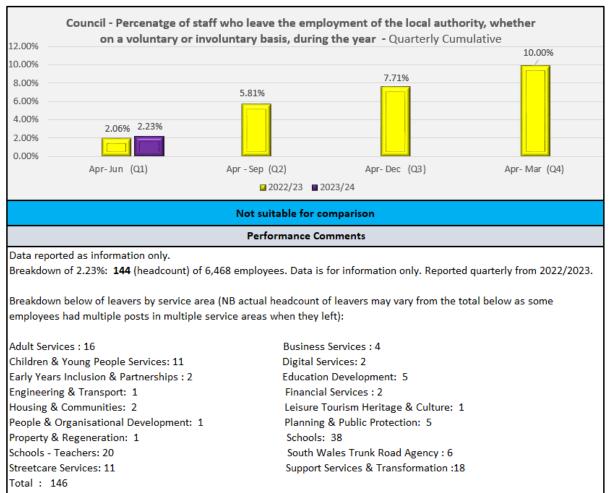


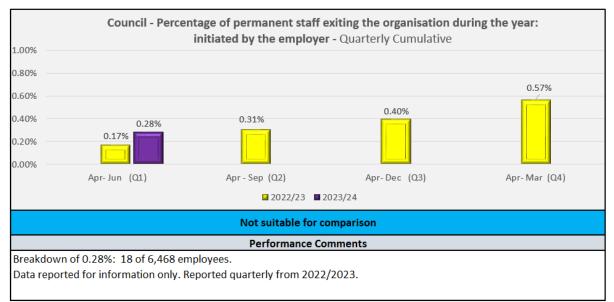




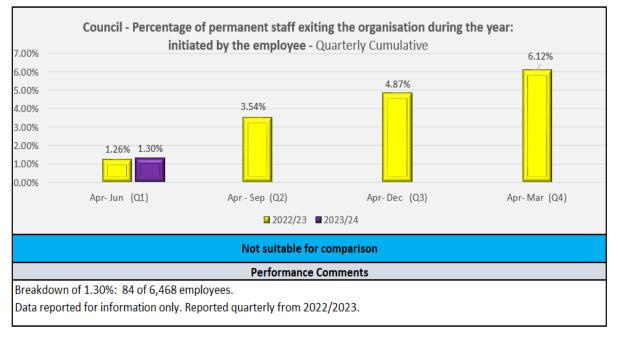
### Well Being Objective 4 - Jobs and Skills





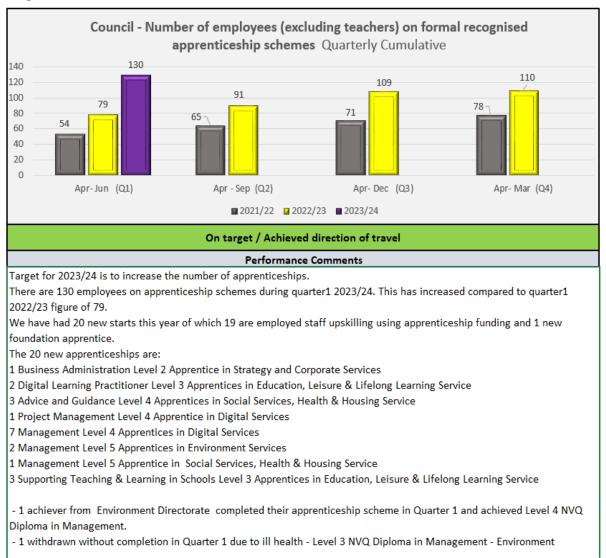








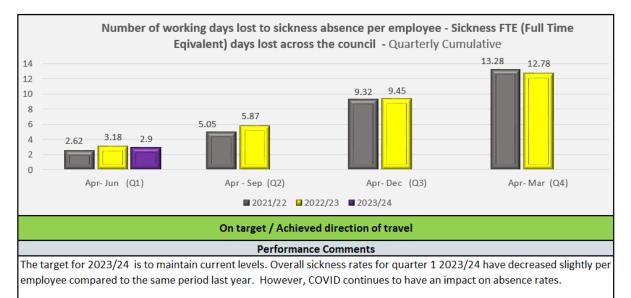




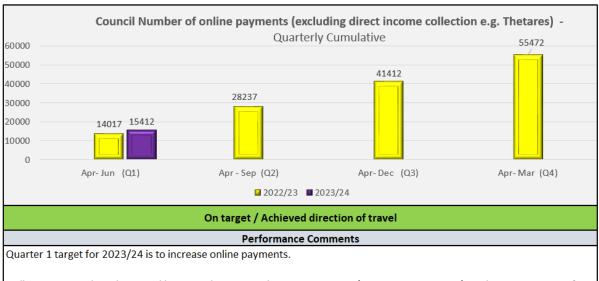
### **Governance and Resource (cross-cutting)**

Including Planning & Performance, Workforce Management, Financial Resources, Democracy, Community Relations, Asset Management and Commissioning & Procurement.

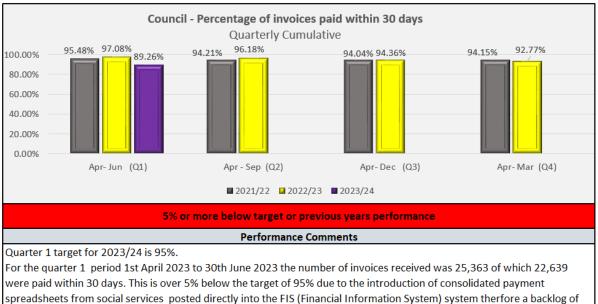
# 16.



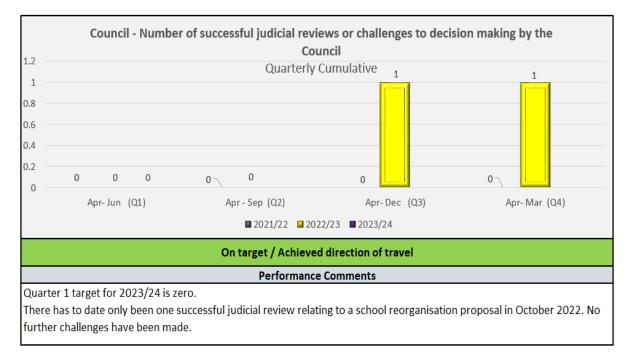
# 17.



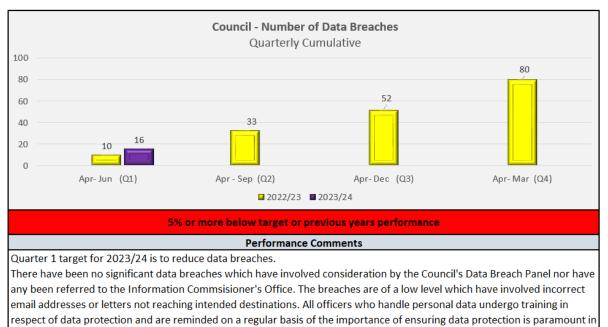
Online payments have increased by 10% when comparing quarter 1 2022/23 to quarter 1 2023/24. There are a range of factors for this increase which include more online council tax payments and more purchases of green sack and bulk collection bookings.



invoices were processed in the first quarter reducing the target %.







service delivery.